



CITY OF DANBURY
DEPARTMENT NEIGHBORHOOD ASSISTANCE
155 DEER HILL AVENUE
DANBURY, CONNECTICUT 06810

Larry Miguel
UNIT Coordinator
Livable Neighborhoods 2007

796-8026
Fax 203-797-4586

"Building a Better Danbury"
l.miguel@ci.danbury.ct.us

Honorable Mayor & Common Council Members:

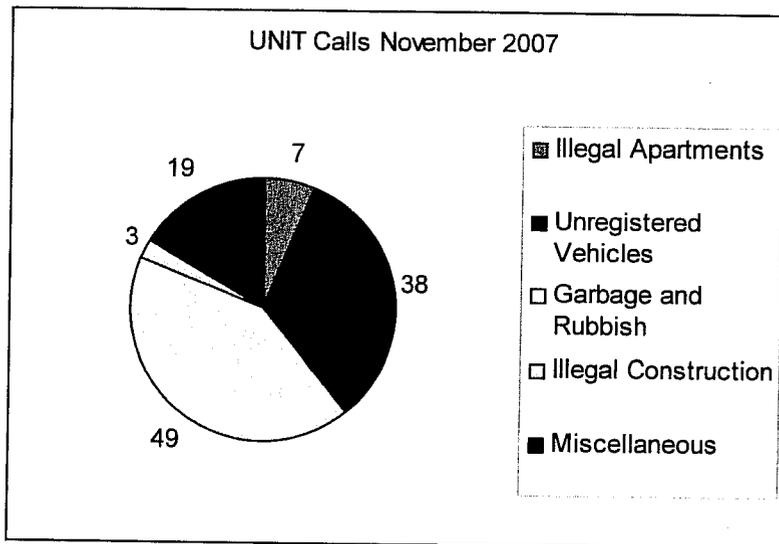
While many other fields of work may enjoy a shortened work month during November, the duties of the UNIT require inspectors and officers to be on call every day. During the past month the UNIT was called to inspect furniture and other garbage dumped on various roads including, but not limited to, Long Ridge Rd, Stillman Ave, Lincoln Ave, Garfield Ave, William St, and Dr. Aaron B. Samuels Blvd. Other roads such as Town Hill Ave and Balmforth Ave became a dumping ground for old mattresses. Another duty of the UNIT is to ticket cars parked on the front lawn such as those parked on Shannon Ridge, James St, and Osborne St.

The autumn season saw the UNIT become utilized in another aspect of neighborhood safety – that being fallen leaves blown onto the road by residents. Oftentimes a call would come in from another City Department (such as Highway) and UNIT inspectors were called to Ohehythah Place, Wooster St, Stadley Rough Rd, Hospital Ave, and Pleasant St.

An on-going fight is continuing in the area the access road off of Great Pasture Rd bordering Danbury and Bethel. This road has been used as an illegal dumping ground and most recently on November 26, 2007 three truck loads of construction debris was dumped on the road. The UNIT inspectors and Officer Utter were called in along with other City workers and the UNIT has excellent leads as to where the debris came from and hopefully a citation will follow for the offenders. Rowan St has a constant flow of debris showing up on the side of the road. The UNIT also has leads as to who may have been dumping on this street and will continue to follow up with appropriate action. Shopping carts from C-Town continue to be a nuisance and eyesore at various streets

around the location of the supermarket on North St. Many carts show up on the downtown area and require appropriate action to keep the quality of life at a high standard for Danbury residents.

The following chart illustrates UNIT activity for the month of November; this chart will change from month to month depending on the number of calls made to the office:

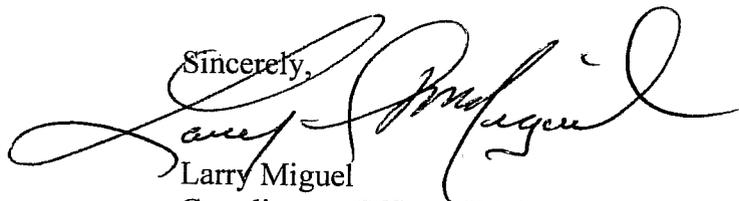


311 Call Center Report November 2007

The month of November saw the 311 Call Center receive approximately 300 calls with the majority of residents inquiring about the City's Leaf Pick-Up Program and when the truck will be in their area. Residents also called earlier in the month for information as to where they can vote as well as the election results. Garbage still seems to be a main theme wishing to be addressed by City residents, and numerous calls were made for hours of operation and rates of Mom and Pop Recycling – as well as the possibility of another Bulk Waste Day – with some residents already asking for the date of next year's Clean City Danbury Day. The 311 Call Center was also utilized by the Highway Department to report residents that had blown leaves into the road; the location was then forwarded to the UNIT so the leaves could be cleaned up by the resident (or face a citation), keeping our roads safe. As the winter months approach, the 311 Call Center is ready and well-equipped to handle any emergencies that may be presented.

If we can be of any assistance to you or residents in your ward please contact us at 796-8026 or 311.

Sincerely,



Larry Miguel

Coordinator, Office of Neighborhood Assistance