

**City of Danbury
Department of Welfare & Social Services**

December 2005/January 2006

Service Activities: Department staff record activities on a daily basis. Activities can be referrals to other agencies or they can be direct services such as emergency Rx, application completion for state or federal assistance & indigent drug programs & applications for housing; security or back rent payments. These are activities/services performed by staff at 254 Main Street and do not include the activities of the homeless services division, which are reported on separately. Categories into which service activities fall are:

Service activity category	December	January
Food Assistance	6	10
Housing <i>in addition to those reported on below</i>	3	3
Medical: including assessments for WOW, Americares	50	88
Indigent Prescription applications	142	196
Evictions	6	4
State DSS	22	35
Substance Abuse		
Case management	16	19
Vocational	3	9
Neighborhood		
Social Security	1	2
Energy assistance	1	1
Home Visits	2	4
Legal Issues	2	1

The following are people who requested that the City assist them with their housing problems during the 2 months. These individuals were assisted specifically by the department caseworker assigned to housing issues.

Housing services requests 61

- 12 were seeking housing search assistance;
- 8 seeking back rent assistance: 3 pending; 2 denied
- 11 needing housing retention services; 3 retained
- 19 received assistance with some other aspect of housing, legal referrals, mediation etc.

The requests consisted of the following family compositions:

- 32 single adults; 5 elderly; 7 disabled
- 2 adult couples: 1 elderly
- 14 single parent families w/21 children
- 3 2-parent family 7 children

City's Emergency Shelter

Day Center:

December

186 Different homeless people were provided services during the month	January 195
19 initial assessments were completed	26
2 people found housing or were placed in housing programs	2
22 referrals for substance abuse treatment were made	20
15 Mental Health Referrals	12
4 Persons found employment	1

Night shelter

December

45 different people utilized the night shelter	January 42
1 person was turned away for reasons other than lack of bed space	4
0 persons turned away for lack of beds	0
83% overall occupancy rate for the month	91%