

**City of Danbury May 2005
Department of Welfare & Social Services**

Service Activities: Department staff record activities on a daily basis. Activities can be referrals to other agencies or they can be direct services such as emergency Rx, application completion for state or federal assistance & indigent drug programs & applications for housing; security or back rent payments. These are activities/services performed by staff at 254 Main Street and do not include the activities of the homeless services division, which are reported on separately.

Categories into which service activities fall are:

| Service activity category | May |
|--|------------|
| Food Assistance | 7 |
| Housing <i>in addition to those reported on below</i> | 7 |
| Medical: including assessments for WOW, Americares | 64 |
| Indigent Prescription applications | 117 |
| Evictions | 5 |
| State DSS | 33 |
| Case management | 19 |
| Vocational | 1 |
| Neighborhood | 3 |
| Social Security | 2 |
| Energy assistance | 3 |
| transportation | 1 |

***The following are people who requested that the City assist them with their housing problems during the month. These individuals were assisted specifically by the department caseworker assigned to housing issues.**

May: 36 Housing services requests

13 were seeking housing & needed housing search assistance;

0 housed, 3 pending, 2 referred

8 seeking back rent assistance: 1 granted; 3 pending; 2 referred; 2 denied

4 needing housing retention service; 1 retained housing

10 received assistance with some other aspect of housing, legal referrals, mediation etc.

The requests consisted of the following family compositions:

20 single adults;

4 adult couple, 1 elderly

11 single parent families: 12 children

1 2-parent families: 1 child

HIGHLIGHTS

2 adults refused the housing that was found for them

City's Emergency Shelter

Day Center:

169 Different homeless people were provided services during the month

21 initial assessments were completed

4 persons found housing or were placed in housing programs

12 referrals for substance abuse treatment were made

20 Mental Health Referrals

4 persons found employment

Night shelter:

29 different people utilized the night shelter

0 people were turned away

83% overall occupancy rate for the month.

Noteworthy: Department was application site for Scalzo Realty's **Project Restoration; Department worked with persons from 4 housing units that were displaced due to code enforcement**