

**DANBURY LIBRARY -- THE YEAR AT A GLANCE**  
**2009 - 2010**  
**Mayor and Common Council**

	July 09	Aug. 09	Sept. 09	Oct. 09	Nov. 09	Dec. 09	Jan. 10	Feb. 10	Mar. 10	Apr. 10	May 10	June 10	YTD TOTAL 2009-10	YTD TOTAL 2008-09	+/-	%
<b>Days open</b>	25	26	0	0	0	0	0	0	0	0	0	0	51	51	-	0%
<b>Number of people who walked through our doors</b>	41,829	39,529	-	-	-	-	-	-	-	-	-	-	81,358	80,281	1,077	1%
<b>Residents with active library cards 1</b>	28,839	29,363	-	-	-	-	-	-	-	-	-	-	29,363	29,787	(424)	-1%
<b>Program attendance</b> (adult, Jr, computer workshops & ESL classes)	1,209	468	-	-	-	-	-	-	-	-	-	-	1,677	3,665	(1,988)	-54%
<b>Computer usage</b>	12,010	11,909	-	-	-	-	-	-	-	-	-	-	23,919	28,165	(4,246)	-15%
<b>Total items checked out 2</b>	<b>61,771</b>	<b>57,672</b>	-	-	-	-	-	-	-	-	-	-	119,443	123,206	(3,763)	-3%
<b>adult books</b>	19,046	18,542	-	-	-	-	-	-	-	-	-	-	37,588	38,065	(477)	-1%
<b>music CDs</b>	3,260	3,069	-	-	-	-	-	-	-	-	-	-	6,329	6,835	(506)	-7%
<b>books on CD</b>	1,663	1,558	-	-	-	-	-	-	-	-	-	-	3,221	3,148	73	2%
<b>DVDs</b>	16,512	16,369	-	-	-	-	-	-	-	-	-	-	32,881	34,672	(1,791)	-5%
<b>children's items</b>	19,875	16,811	-	-	-	-	-	-	-	-	-	-	36,686	36,404	282	0.8%
<b>language center</b>	862	843	-	-	-	-	-	-	-	-	-	-	1,705	1,687	18	1%
<b>Items reserved</b>	2,983	2,833	-	-	-	-	-	-	-	-	-	-	5,816	6,259	(443)	-7%
<b>Items borrowed from other libraries for our customers</b>	234	237	-	-	-	-	-	-	-	-	-	-	471	529	(58)	-11%
<b>Items renewed by customers themselves</b>	5,528	5,232	-	-	-	-	-	-	-	-	-	-	10,760	11,307	(547)	-5%
<b>Items checked out by customers themselves</b>	40,553	39,106	-	-	-	-	-	-	-	-	-	-	79,659	85,553	(5,894)	-7%
<b>% self is of total</b>	66%	68%											67%	69%		
<b>Reference questions asked</b> (in-person, via phone or email)	3,687	3,105	-	-	-	-	-	-	-	-	-	-	6,792	14,145	(7,353)	-52%
<b>External visits to Main Home Page</b> (external only)	17,365	18,637	-	-	-	-	-	-	-	-	-	-	36,002	30,542	5,460	18%
<b>External hits on Web Site</b>	77,400	78,380	-	-	-	-	-	-	-	-	-	-	155,780	189,559	(33,779)	-18%
<b>Volunteer hours</b>	171	162	-	-	-	-	-	-	-	-	-	-	333	218	115	53%

1 An active card is one that has been used in the past 18 months

2 The details that follow are samples of what we loan & do not add up to the total items checked out.