

**City of Danbury
Department of Welfare & Social Services**

June 2004

Service Activities: Department staff record activities on a daily basis. Activities can be referrals to other agencies or they can be direct services such as emergency Rx, application completion for state or federal assistance & indigent drug programs & applications for housing; security or back rent payments. These are activities/services performed by staff at 254 Main Street and do not include the activities of the homeless services division, which are reported on separately. Categories into which service activities fall are:

Service activity category	
Food Assistance	11
Housing	6
Medical: including assessments for WOW, Americares	55
Indigent Prescription applications	91
Legal Issues	
Evictions	10
State DSS	69
Substance Abuse	6
Case management	13
Vocational	5
Neighborhood	8
Social Security	2
Energy assistance	1

***There were 29 people who requested that the City assist them with their housing problems during the month of June**

5 were seeking housing and needed housing search assistance; 2 were housed

4 were seeking back rent assistance- 4 granted

12 received assistance with some other aspect of housing, legal referrals, mediation etc.

5 housing retention & advocacy services (2 retained)

***The requests consisted of the following family compositions:**

1 adult couples (1 elderly)

19 single adults (4 of which were elderly)

7 single parent families: 10 children :

2 intact families: 2 children

***Shelter: Night Shelter**

32 different individuals used the nighttime shelter none were turned away for lack of beds and there was a 68% occupancy rate for the month.

Day Center:

110 Different homeless people were provided services during the month. 16 initial assessments were completed

1 person found permanent employment

0 persons found housing or were placed in housing programs

20 referrals for substance abuse treatment were made