



CITY OF DANBURY
DEPARTMENT NEIGHBORHOOD ASSISTANCE
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Livable Neighborhoods 2008

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“Building a Better Danbury”
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Honorable Mayor & Common Council Members:

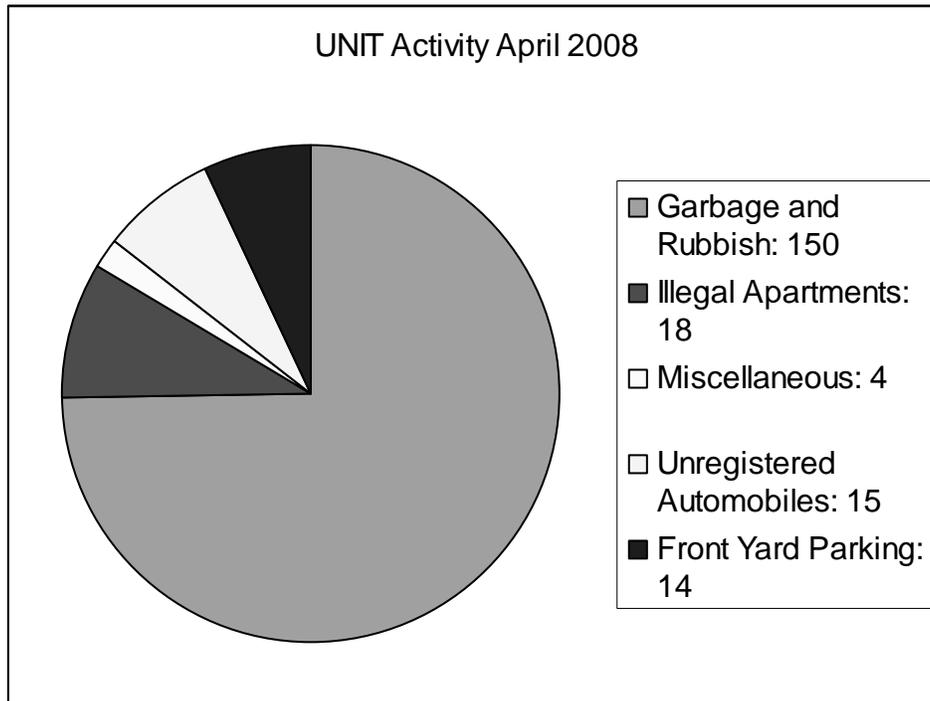
As Clean City Danbury Day approaches it seems our residents are keeping a vigilant eye for blight in our neighborhoods. Garbage and rubbish complaints are still the most numerous for UNIT inspectors and despite a diminished staff the UNIT continues with its primary mission of improving the quality of life for all Danbury residents.

During the month of April one of the major inspections performed by the UNIT was the instance of over two gallons of oil being dumped in the pond off of Joe’s Hill Rd. A letter was received at the Police Department describing the oil and Officer Ken Utter investigated with the UNIT staff. The Fire Department was notified and deemed the area contaminated and soon the Connecticut and New York Department’s of Environmental Protection were notified of the dump. Said area was then dug up and filled by Public Works.

Illegal dumping remains a very serious problem in our city; in addition to Joe’s Hill Rd other instances include, but are not limited to, Rowan St playground, Starrs Plain Rd, Candlewood Boat Launch, and Cross St. The UNIT is looking forward to residents volunteering their time to help keep Danbury beautiful on May 3 and appreciates any help that can be provided in areas that have become frequent locations for illegal dumping.

Below is a graph illustrating UNIT activity over the past month; this graph will change according to the types of calls that the inspectors are called to and help with. Miscellaneous may include such calls as, but not limited to, enforcement of shopping cart

ordinance, assisting animal control, and looking into drainage or septic problems. The UNIT would also like to state that a systematic sweep of 246 properties was made on the east-central end of town in the area from Main St to Sheridan St on citations of garbage and rubbish issues. Those numbers are not included in the following graph.



311 Report April 2008

The month of April saw the 311 Call Center receive over 600 calls with a large majority of the inquiries being made in reference to Clean City Danbury Day, Household Hazardous Waste Day, and the Spring Leaf Pick-Up Program. Many residents continue to utilize 311 as a free information service and ask for phone numbers for companies spanning across the country as well as for important municipal information. The 311 Call Center has evolved into the most reliable resource for residents seeking to report a malfunctioning traffic light. Reports of traffic lights at Kenosia Ave and Mill Plain Rd, Starrs Plain Rd and Rte 7, New State Rd and I-84 Exit Ramp, and White St and Wildman were reported to the call center and received a prompt response and maintenance by either the Traffic Engineering Department or the State DOT. Other residents look to 311 for information regarding the fireworks at Candlewood, information for dog licenses, and consumer protection. The 311 Call Center looks forward to an increase in volume as

public awareness increases along with the assurance of a reliable resource for city residents.

If we can be of any assistance to you or residents in your ward please contact us at 796-8026 or 311.

Sincerely,

Larry Miguel
Coordinator, Office of Neighborhood Assistance