



**CITY OF DANBURY**  
**DEPARTMENT NEIGHBORHOOD ASSISTANCE**  
155 DEER HILL AVENUE  
DANBURY, CONNECTICUT 06810

**Larry Miguel**  
**UNIT Coordinator**  
Livable Neighborhoods 2008

**796-8026**  
**Fax 203-797-4586**

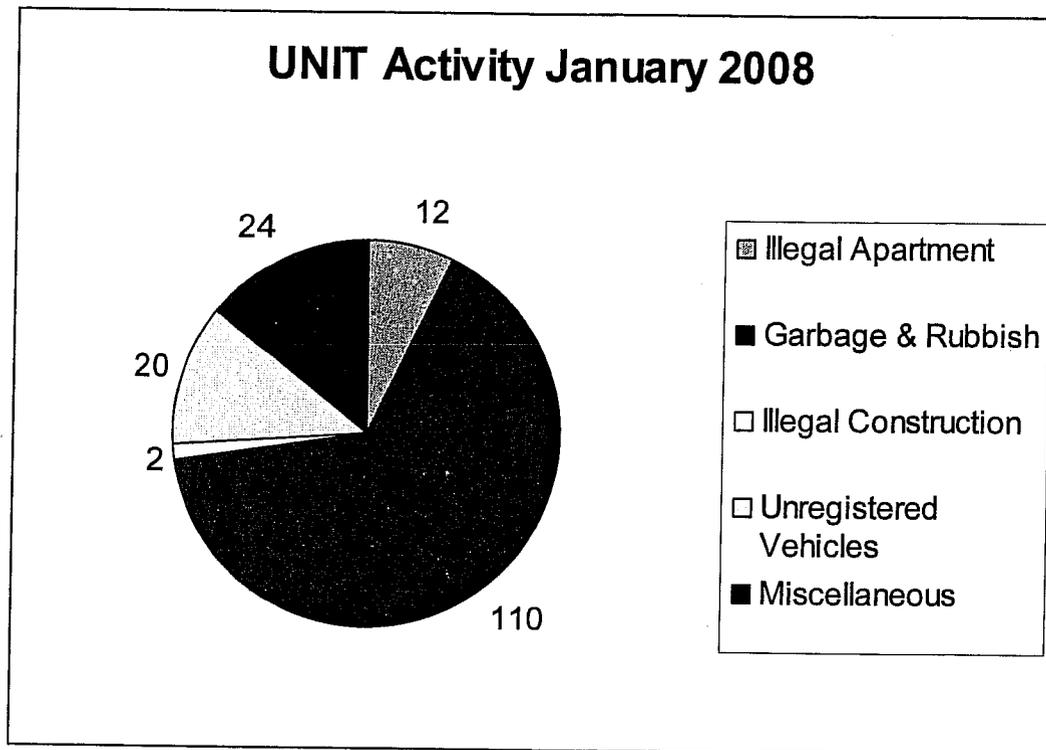
*"Building a Better Danbury"*  
*[lmiguel@ci.danbury.ct.us](mailto:lmiguel@ci.danbury.ct.us)*

Honorable Mayor & Common Council Members:

The month of January saw the UNIT continue to do that which it was set out to do: improve the quality of life for all residents in Danbury. While the UNIT is able to do many things to improve the quality of life a new issue has arisen to one of the top problems, that being parking on the front lawn. UNIT inspectors are requesting more direction and/or authority to deal with this issue as they will ticket the cars but too often the tickets will be disregarded and parking then continues on the front lawn. A zoning officer or power of fine would greatly assist the UNIT in dealing with this matter; an ordinance does sit on the books but what is needed is a clear definition of a fine so such behavior can be deterred.

This past month the UNIT was seemingly called to many problems in similar areas; on Homestead Avenue alone inquiries were made at 7 (suspected illegal apartment), 8 (debris in yard), 14 (suspected illegal business), and 16 (abandoned car in the road). An inspection of 38 Starr Avenue found an illegal basement apartment while at 15 Starr Avenue debris in the yard was a problem. At 14 Shannon Ridge Road an extra driveway was about to be constructed and the original had been widened – violating the front yard ordinances. UNIT inspectors are pleased to say that the new driveway was not constructed and the driveway now sits in its original condition – much to the delight of the neighbors in the area. One of the larger problems that the UNIT faced over the past four weeks was at 6 Statples Street where not only was garbage and rubbish a problem but also illegal basement occupancy was found. Another dangerous situation was located at 28 Town Hill Avenue where illegal basement occupancy was found; it is clear that such illegal occupancies and apartments will continue to be a major problem and the UNIT is ever-ready to enforce City ordinances.

Below is a graph illustrating UNIT activity over the past month; this graph will change according to the types of calls that the inspectors are called to and help with. Miscellaneous may include such calls as, but not limited to, parking on the front lawn, enforcement of shopping cart ordinance, assisting animal control, and looking into drainage or septic problems.



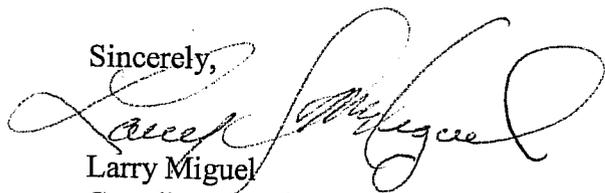
### 311 CALL CENTER REPORT JANUARY 2008

By far, the month of January was the busiest thus far for the 311 Call Center with a total of 975 calls being received. The majority of these calls were placed between January 9 and January 18 whereas on January 8 a survey was conducted by the Mayor's Office in regards to a partnership and formal agreement between the Danbury Police Department and ICE. Residents were instructed to call 311 to place their opinion if they could not do so with their touchtone phone, and during the days of January 9, 10, 11, and 14 alone the 311 Call Center received 522 calls. On January 17 alone the 311 Call Center received 116 calls in response to the reverse 911 that was made to inform residents to avoid Lake Avenue as a result of a situation that the Police Department had to get under control. However, in addition to these extraordinary circumstances, residents still used the 311 Call Center to inquire about the Christmas tree pick-up schedule, request an address change, receive Saturdays With the Mayor information, and some residents have already begun inquiring as to when the next Clean City Danbury will be held. As winter progresses into spring it is anticipated that more calls will come in for information regarding Clean City Danbury Day while other calls will surely continue to be placed

such as requests for curb or mailbox repair which are placed by residents soon after a snow storm.

If we can be of any assistance to you or residents in your ward please contact us at 796-8026 or 311.

Sincerely,

A handwritten signature in cursive script, appearing to read "Larry Miguel". The signature is written in black ink and is positioned to the right of the word "Sincerely,".

Larry Miguel

Coordinator, Office of Neighborhood Assistance