

**DANBURY LIBRARY STATISTICS**  
**Mayor and City Council**  
**2013-2014**

	July 13	Aug 13	Sept 13	Oct 13	YTD 13-14	YTD 12-13	+/-	%	Comments
DAYS OPEN PER MONTH	26	27	27	30	110	104	6	6%	
NUMBER OF PEOPLE ENTERING LIBRARY	36,030	29,412	28,541	32,975	126,957	134,775	(7,818)	-6%	July/Aug 2013 LTC counters were misaligned, reducing ability to count correctly.
AVERAGE NUMBER OF PEOPLE PER DAY OPEN	1,386	1,089	1,057	1,099	1,154	1,296	(142)	-11%	
REGISTERED CUSTOMERS WITH ACTIVE LIBRARY CARDS	28,388	28,457	28,900	28,547	28,547	30,303	(1,756)	-6%	
<b>USE OF LIBRARY MATERIALS &amp; SERVICES - IN LIBRARY</b>									
Total circulation transactions (check-out, check-in, renewals, holds)	91,941	87,316	68,133	68,063	315,453	347,572	(32,119)	-9%	
Total items checked out & renewed	51,009	45,895	35,968	36,410	169,282	185,769	(16,487)	-9%	
Items checked out per library customer	2	2	1	1					
Average number of items checked out per day	1,962	1,700	1,332	1,214	1,539	1,786	(247)	-14%	
Ebook circulation	266	303	287	252	1,108				
Ebook circulation as a per centage of total book circulation	0.76%	1.00%	1.25%	1.11%	1.00%				
Items checked out with self-check machines	35,001	30,946	24,743	24,658	115,348	133,406	(18,058)	-14%	
% of total checked out via self-check machines	69%	67%	69%	68%	68%	72%			
General adult circulating materials	8,832	8,173	6,955	6,166	30,126	34,928	(4,802)	-14%	-
14-day books	1,485	1,369	1,214	1,187	5,255	4,964	291	6%	
Print Language Center	325	257	244	240	1,066	1,354	(288)	-21%	
Music CDs	1,283	1,479	1,259	1,211	5,232	6,663	(1,431)	-21%	
DVDs and Blu-rays	12,907	12,223	10,104	10,915	46,149	52,029	(5,880)	-11%	
Books on CD and Playaways	1,344	1,253	1,218	1,209	5,024	5,853	(829)	-14%	
AV Language Center	121	133	100	110	464	702	(238)	-34%	
Total junior circulating materials	21,395	17,952	12,168	12,215	63,730	65,547	(1,817)	-3%	
Items loaned to other libraries	162	129	135	132	558	665	(107)	-16%	
Items borrowed from other libraries	293	288	252	223	1,056	1,023	33	3%	
Questions answered (in person, phone)	7,258	7,091	7,620	6,057	28,026	32,658	(4632)	-14%	
<b>Library programs (All)</b>	59	39	46	78	222	169	53	31%	
Library program attendance	1,863	894	996	1,700	5,453	5,147	306	6%	
Average program attendance	32	23	22	22	25	30	(6)	-19%	
Summer Reading participants - children	1,107	-	-	-	1,107	1,200	(93)	-8%	
Computer usage	6,995	6,765	6,224	7,418	27,402	27,806	(404)	-1%	
Microfilm use	51	68	54	104	277	183	94	51%	
<b>USE OF LIBRARY MATERIALS &amp; SERVICES - REMOTE &amp; ELECTRONIC</b>									
Use of Danbury Library databases	356	169	158	310	993	317	676	213%	
Use of Language Center databases	249	242	305	268	1064	565	499	88%	
Use of iConn databases	224	93	78	72	467	6,136	(5,669)	-92%	State of CT changed vendor so stats are skewed
Total use of databases	829	504	541	650	2,524	7,018	(4,494)	-64%	
Questions answered (email, IM, feedback, Library Anywhere)	403	429	512	325	1,669	2,165	(496)	-23%	
VOLUNTEER HOURS	69	87	73	68	297	93	204	219%	