

DANBURY LIBRARY STATISTICS
Mayor and City Council
2013-2014

	July 13	Aug 13	Sept 13	YTD 13-14	YTD 12-13	+/-	%	Comments
DAYS OPEN PER MONTH	26	27	27	80	77	3	4%	
NUMBER OF PEOPLE ENTERING LIBRARY	35,486	28,526	28,541	92552	103,696	(11,144)	-11%	LTC counters were misaligned, reducing ability to count correctly.
AVERAGE NUMBER OF PEOPLE PER DAY OPEN	1,365	1,057	1,057	1,157	1,347	(190)	-14%	
REGISTERED CUSTOMERS WITH ACTIVE LIBRARY CARDS	28388	28457	28900	28900	30764	(1,864)	-6%	
USE OF LIBRARY MATERIALS & SERVICES - IN LIBRARY								
Total circulation transactions (check-out, check-in, renewals, holds)	91,941	87,316	68,133	247,390	273,036	(25,646)	-9%	
Total items checked out & renewed	51,009	45,895	35,968	132,872	145,165	(12,293)	-8%	
Items checked out per library customer	1.8	1.6	1.2					
Average number of items checked out per day	1,962	1,700	1,332	1661	1,885	(224)	-12%	
Ebook circulation	266	303	287	856				
Ebook circulation as a per centage of total book circulation	0.76%	1.00%	1.25%	0.97%				
Items checked out with self-check machines	35,001	30,946	24,743	90,690	104,425	(13,735)	-13%	
% of total checked out via self-check machines	69%	67%	69%	68%	72%			
General adult circulating materials	8,832	8,173	6,955	23,960	27,308	(3,348)	-12%	-
14-day books	1,485	1,369	1,214	4,068	3,886	182	5%	
Print Language Center	325	257	244	826	1,085	(259)	-24%	
Music CDs	1,283	1,479	1,259	4,021	5,104	(1,083)	-21%	
DVDs and Blu-rays	12,907	12,223	10,104	35,234	40,185	(4,951)	-12%	
Books on CD and Playaways	1,344	1,253	1,218	3,815	4,425	(610)	-14%	
AV Language Center	121	133	100	354	526	(172)	-33%	
Total junior circulating materials	21,395	17,952	12,168	51,515	52,098	(583)	-1%	
Items loaned to other libraries	162	129	135	426	563	(137)	-24%	
Items borrowed from other libraries	293	288	252	833	816	17	2%	
Questions answered (in person, phone)	7,258	7,091	7,620	21,969	26,818	(4849)	-18%	
Library programs (All)	59	39	46	144	104	40	38%	
Library program attendance	1,863	884	996	3,743	3,369	374	11%	
Average program attendance	32	23	22	26	98	(72)	-74%	
Summer Reading participants - children	1107	0	0	1107	1200	-93	-8%	
Computer usage	6,995	6,765	6,224	19,984	20,972	(988)	-5%	
Microfilm use	51	68	54	173	142	31	22%	
USE OF LIBRARY MATERIALS & SERVICES - REMOTE & ELECTRONIC								
Use of Danbury Library databases	356	169	47	572	255	317	124%	
Use of Language Center databases	249	232	305	786	434	352	81%	
Use of iConn databases	224	0	0	224	3,918	(3694)	-94%	State of CT shifted from Gale to Ebsco 6/30/13; no stats available from Ebsco
Total use of databases	829	401	352	1,582	4,607	-3,025	-66%	
Questions answered (email, IM, feedback, Library Anywhere)	403	429	512	1,344	1,897	-553	-29%	
VOLUNTEER HOURS	83	76	75	234	208	26	13%	