



CITY OF DANBURY

HEALTH, & HUMAN SERVICES DEPARTMENT

155 DEER HILL AVENUE, DANBURY, CONNECTICUT 06810

Central Health & Housing Office

203 - 797-4625

Fax 796-1596

Social Services Office

203 - 797-4569

Fax 797-4566

Mayor Mark D. Boughton
City Council
155 Deer Hill Avenue
Danbury, CT 06810

June 25, 2012

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Re: Health & Human Services Department Monthly Report

Dear Mayor Boughton and Members of the City Council:

The May 2012 Health & Human Services Department monthly report is provided for your review. Detailed reports are attached for each Division, including the Housing, Food Service, Social Services, Women Infants & Children, School Based Health Centers and Environmental Health which identify specific inspections, tasks and hours provided by our staff. The Department also receives and responds to resident communications through the new *City Line* 311 customer service line and the electronic Q-Alert system. Should you have any questions regarding these issues, feel free to contact myself or each Division Head directly.

Main Topics:

The Department continued to work on the computer systems to update our inspector's food service inspection programs so they can update inspections and produce reports easily, seasonal work of pool and beach sampling has been implemented, mosquito treatments have been conducted, Lead Poisoning prevention community outreach efforts are continuing and partnerships with the Hospital and other medical clinics to improve services have continued as well. You are encouraged to review all the information for each Division, as it provides details concerning ongoing activities. Also, I thank you for giving the Health & Human Services Department the opportunity to serve the Citizens of Danbury and feel free to contact us with any questions you may have.

Sincerely,

Scott T. LeRoy, MPH, MS
Director of Health & Human Services

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Information-Referral 797-4569

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Connecticut Services!

Emergency Shelter 796-1661
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WIC Program 797-4638



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June 21, 2012

TO: Danbury City Council

FROM: Daniel Baroody, Associate Director

RE: Monthly Status Report – Housing, Food Service & Environmental Health Division
May, 2012

MAY 2012

Housing, Food Service & Environmental Division Combined Stats Report

Inspection / Hours	May 2012	Year to Date (fiscal)
Hazardous Materials Management & Public Health Preparedness (hours)	116	1,899
Wetlands / Water Resources (hours)	140	1,413
# Land Use Evaluations (Septic Systems and Well Water Supply)	94	881
# Housing Inspections	67	692
# Food Service Inspections	182	1,605
# General Nuisance / Miscellaneous Inspections	199	2,064

See attached narrative

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Environmental Health Division Narrative Report

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The status of major project and program activities of the Environmental Health Division (EHD) for May, 2012 can be summarized as follows.

Wetlands / Water Resource Management:

The EHD continued to provide technical support staff to the Environmental Impact Commission (EIC). EHD staff has conducted review of permit documentation and site plans, site inspection of on going construction of EIC Permitted Projects, attended EIC Meeting and discussed environmental issues related to future projects by organizing pre-application meetings with developers and their consultants.

The EHD continued its management of water resource projects, including Tarrywile Lake. The EHD continued to provide staff support and liaison to the Environmental Impact Commission. (EIC), conducting oversight, environmental monitoring and inspection of public and private construction projects.

The EHD conducted site investigations of complaints and construction activities along the shore front of Candlewood Lake in cooperation with The Candlewood Lake Authority (CLA). The EHD receives and processes complaints, service requests and inquiries through the 311 "City Line" and Q-Alert systems.

Program Planning and Administration:

The Director of Health (DOH) and Associate Director continued to coordinate various environmental programs. New employees both full time and part time are attending training courses to obtain required certifications.

Subsurface Sewage Disposal & Private Water Supply Wells Compliance Program:

The on-site sewage disposal and well permitting program staff continued to perform plan review, site soil suitability testing and inspection.

Land Use:

The EHD continued administration of the Grading Permit Program, conducting permit application review, site inspection and enforcement.

Hazardous Materials Management & Public Health Preparedness:

The Environmental Health Division (EHD) continues in planning, training and preparedness activities for all hazard events as well as completion of annual contract deliverables required by the Connecticut Department of Public Health (DPH) Public Health Emergency Preparedness and Pandemic Influenza Grants.

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HOUSING AND FOOD PROTECTION PROGRAM NARRATIVE

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The statistical report reflects field activities conducted in connection with housing, public health and food service functions undertaken by the department. This narrative report is intended to summarize administrative activities and enforcement actions initiated by these sections. The narrative also highlights tasks and initiatives that may be of special interest.

The Office of the Corporation Counsel processed four housing/health code referrals in March. The inspectors were not required to make court appearances. Several other cases were resolved by the City's attorneys prior to court hearings being held. While every effort is made to encourage cooperation to correct violations, non-compliance with department orders leads to court action and possible penalties for contempt of court.

The department continues to participate in systematic and complaint inspections with the UNIT program as needed. Our Department inspectors serve as the liaison's to UNIT and participates in inspections as requested. The department also investigates complaints throughout the city referred through the Mayor's complaint line and from other departments in addition to complaints filed directly with the department. The department also receives complaints and service requests through the 311 system. Food service inspections for the month were affected by the extended leave of a full-time food service inspector.

The department's lead poisoning prevention efforts for the month included monitoring of laboratory reports regarding blood lead levels in children in cooperation with the Connecticut Department of Public Health. Staff made contacts with clients in need of follow up tests according to State testing protocols. Preparations were also made to deal with the increased activity expected to result from the implementation of Connecticut's new law that mandates universal blood lead testing of all children in Connecticut. The law went into effect on January 1, 2009 and has resulted in an increase in department activity in the monitoring and follow up of child blood lead test results. Increased testing may also result in the need for more mandatory environmental inspections by the department to address individual cases of elevated blood lead levels. The law also lowers the action level for triggering such investigations. The department also performed functions as a community partner in the LAMPP Program during the month. Participation makes Danbury property owners eligible to apply for grant funds to abate lead paint, replace windows and perform other repairs necessary to make units lead safe. One application involving a Danbury property is under consideration by LAMPP. In addition, the Health department has submitted program grant application to the HUD Healthy Homes Production and LAMPP. Danbury as a partner will be included in this exciting initiative!

Services to the Health Department and Danbury Home owners will include: Health Intervention providing, Rug replacement; Ventilating fan installation; Mold/mildew removal, etc. LAMPP will provide training the following: Training on healthy homes issues, Assessment tools (HUD Program & IPAD), Training on assessment process. LAMPP will also provide energy efficiency assessments of homes partnering with Northeast Utilities

The housing section also provides staff support for the Danbury Fair Rent Commission. The half-time fair housing officer received two fair rent inquiries during February. The officer received one housing discrimination inquiry. The staff also serves to assist the Danbury Housing Partnership and staff their meetings as well as the Continuum of Care.

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TO: Mayor Boughton and City Council

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FR: Social Services

RE: Activities during May, 2012

Mission Statement:

Our Social Services seek to provide the community and its residents with access to municipal and community social services in an expeditious, cost effective and comprehensive manner. Efforts are focused on improving access to housing and emergency shelters; improving access to medical care and coverage and improving social conditions for residents via collaboration and advocacy at the local, state and federal level by identifying and working to create systems of resources that are inclusive of all residents/clients in need.

The following are the highlights from our Social Services activities for May, 2012:

1. Our Housing Caseworker managed approximately 24 active cases.
2. The Day Center, located at the Emergency Shelter, had approximately 939 visits from homeless individuals or those at risk of becoming homeless (this includes weekend service meetings).

The breakdown of visits include the following:

- a. Initial Assessments(new clients): 3
- b. Laundry Services: 17
- c. Mail Access: 66
- d. Veteran Referrals: 9
- e. Bus Tickets: 10
- f. Housing Related Issues: 16
- g. Housing Placement: 0
- h. Job Searches: 17
- i. Employed: 1
- j. Case Management Services: 28
- k. Showers: 155
- l. Lunch: 453
- m. Mental Health Referrals/Case Management: 1
- n. Adult Medical Referrals: 9
- o. Phone Usage: 20
- p. Substance Abuse Referrals/Case Management: 149
- q. Clothing Vouchers: 0

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3. Social Service collaborations were continued for clients regarding health/medical/veteran status and any other required entitlements.
4. Our Emergency Shelter continues to provide homeless individuals with support services, case management and any other necessary mental and physical assistance.
5. The Homeless Management Information System (HMIS) is continually updated on a monthly and quarterly basis to reflect current clients and activities in the Social Services section of the Health Department and through constant liaison with Dream Homes (ARC).
6. One (1) meeting was conducted with the Greater Danbury Continuum of Care (CoC).
7. One (1) Social Service Committee meeting held for the Danbury Housing Partnership.
8. Attended Homeless Training Session in Meriden Connecticut.
9. Attended and participated in the CoC informational breakfast at Tarryville Park.
10. One (1) meeting was conducted for the annual Farmers' Market.
11. One (1) meeting was conducted for the Shelter Plus Care committee.
12. Assisted with the WOW van at Dorothy Day Shelter to assist medical needs of the homeless population.
13. Ct. Food Bank inspection conducted at Emergency Shelter to be placed back on the books to receive food for the shelter. Passed inspection.
14. Attended meeting to assist in the Vietnam War Memorial Wall to be in Danbury in September.
15. One (1) meeting of the Homeless Simulation committee to proceed with event for July.
16. Met with consultant who would like to initiate a basic reading and writing workshop at the Emergency Shelter on a regular basis.
17. Continual case management participation and group sessions with MCCA, Catholic Charities, Ct. Counseling Center, Western Connecticut State University Nursing Program (in September, 2012), and AA meetings. Participating programs are available and allow the Day Center to be accessible 7 days a week at certain times and/or by appointment only.

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TO: Honorable Members of the Danbury City Council

FROM: Melanie Bonjour, School Based Health Center (SBHC) Clinic Administrator

RE: Monthly Status Report – June 2012

Mission: The mission of the City of Danbury’s SBHC is to provide access to high quality comprehensive physical and mental health services while being accessible, confidential, culturally sensitive, and developmentally appropriate. The SBHC is built upon mutual respect and collaboration between the school and the health provider to promote the health and educational success of school-aged children and involves students as responsible participants in their care, while encouraging the role of parents and other family members.

In April and May 2012, Student Satisfaction Surveys were distributed to patients to be completed voluntarily and confidentially in an attempt to assess their level of satisfaction with the medical and/or mental health services offered on site.

Following is a highlight of student responses received:

Who did you see today? (Check all that apply)

Nurse Practitioner/PA 75% Social Worker 22% Doctor 0% Other 3%

Were you offered help for the problem/health issue that brought you here today? Yes 92% No 2% Not Sure 6%

How would you rate the care you received today? Excellent 78% Good 20% Okay 2% Poor 0%

If the health center was not here in school, what would you have done about the need that brought you here today? (Check all that apply)

Nothing 19% Wait until it got bad 12% Call my parent 15% Gone home 11% Go to a doctor in the community 24%
Told a friend 17% Go to the Emergency Room 3% Other 3%

Will you continue to use the health center for your care? YES 100% NO 0%

Where would you go for health care if the health center wasn't here?

Community Doctor 53% Emergency Room 8% Wouldn't get care 24% Other 16%

If you had to give this health center a grade like on a report card, what would you give it? (Circle one)

A 86% B 14% C 0% D 0% F 0%

*The data contained in this report reflects services rendered for all sites combined.

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TO: Danbury City Council **8**

FROM: Patty Mascoli, WIC Program Director

RE: Monthly Status Report-WIC Program, June 13, 2012

Description: The City of Danbury's, Department of Health and Human Services has been the parent agency to our local Danbury WIC Program since its start up date of May 1st, 1978. In October of 1978 the Program was expanded beyond Danbury to include the surrounding towns of Bethel, Bridgewater, Brookfield, Kent, New Fairfield, New Milford, Newtown, Redding, Ridgefield, Roxbury, Sherman, Warren and Washington and still serves this geographical area today.

Mission Statement: The Danbury WIC Program is committed to improving the health of eligible pregnant women, new mothers, and children by providing nutrition education, breastfeeding support, healthy foods, and referrals to health and social programs during the critical stages of fetal and early childhood development. We do that by giving our most vulnerable children the best possible start by providing optimal nutrition during the critical stages of fetal and early childhood development phases.

Site Operations: The Danbury WIC Program is located at 80 Main St., Danbury, CT. A satellite operation is located at the Visiting Nurses Association Building, 68 Park Lane, New Milford, CT where we visit one time a month and serve approximately 100+ area residents.

Our current sites are in locations that insure accessibility for both the Danbury and New Milford area participants. Hours of service include extended hours of operation Monday –Thursday the hours offer flexibility for the working client as well as the opportunities for walk-ins.

WIC has started issuing Farmers Market Checks to all Eligible WIC Participants for the 2012 season.

Key Indicators	5/12	4/12
Number of clients served in Danbury	2498	2472
Number of clients served in New Milford	131	135
Dollar Amount of Food Vouchers to be redeemed in the Greater Danbury Area	\$152,089.71	\$133,637.02