

DANBURY LIBRARY STATISTICS 2011-2012
Mayor and City Council

	July 11	Aug 11	Sept 11	Oct 11	Nov 11	Dec 11	YTD 11-12	YTD 10-11	+/-	%
DAYS OPEN PER MONTH	25	27	28	30	28	27	165	166	(1)	-1%
NUMBER OF PEOPLE ENTERING LIBRARY	39,773	39,000	34,404	35,718	36,546	31,410	216850	238,739	(21,890)	-9%
AVERAGE NUMBER OF PEOPLE PER DAY OPEN	1,591	1,444	1,229	1,191	1,305	1,163	1,314	1,438	(124)	-9%
REGISTERED CUSTOMERS WITH ACTIVE LIBRARY CARDS ¹	29862	30456	29776	30066	30224	30544	30544	32947	(2,403)	-7%
USE OF LIBRARY MATERIALS & SERVICES - IN LIBRARY										
Total circulation transactions (check-out, check-in, renewals, holds)	100,007	108,043	85,040	83,941	82,586	76,105	535722	565,376	(29,654)	-5%
Total items checked out & renewed ²	54,622	57,266	44,920	45,082	44,319	40,265	286474	301,246	(14,772)	-5%
Items checked out per library customer	1.8	1.9	1.5	1.5	1.5	1.3				
Average number of items checked out per day	2,185	2,121	1,604	1,503	1,583	1,491	1736	1,815	(79)	-4%
Items checked out with self-check machines	38,540	40,118	30,938	30,614	31,240	29,489	200939	203,100	(2,161)	-1%
% of total checked out via self-check machines	71%	70%	69%	68%	70%	73%	70%	67%		
General adult circulating materials	10,176	10,646	8,710	8,270	7,805	7,529	53136	56,019	(2,883)	-5%
14-day books	1,641	1,759	1,467	1,336	1,279	1,103	8585	8,635	(50)	-1%
Print Language Center	451	497	469	460	440	404	2721	2,561	160	6%
Music CDs	1,802	1,880	1,641	1,648	1,632	1,999	10602	14,471	(3,869)	-27%
DVDs and Blu-rays	14,251	16,043	12,864	13,294	13,331	12,881	82664	92,811	(10,147)	-11%
Books on CD and Playaways	1,497	1,735	1,564	1,596	1,416	1,389	9197	10,708	(1,511)	-14%
AV Language Center	172	200	179	179	139	135	1004	1,302	(298)	-23%
Total junior circulating materials	20,888	20,315	14,220	14,750	14,979	11,774	96926	90,780	6,146	7%
Items loaned to other libraries	124	141	91	57	87	78	578	964	(386)	-40%
Items borrowed from other libraries	257	312	316	243	237	211	1576	1,500	76	5%
Questions answered (in person, phone) ³	7,565	9,195	10,690	4,587	6,757	3,925	42719	24,724	17,995	73%
Library programs (All)	53	36	31	60	44	40	264	188	76	40%
Library program attendance	2,086	959	568	1,912	1,073	908	7506	5,161	2,345	45%
Average program attendance	39.4	26.6	18.3	31.9	24.4	22.7	28.4	27.5	1	4%
Summer Reading participants	0.0	0.0	0.0	0.0	0.0	0.0	0			
Computer usage	8,142	8,920	8,052	8,465	9,077	7,529	50185	54,009	(3,824)	-7%
Microfilm use	112	110	126	61	43	57	509	569	(60)	-11%
USE OF LIBRARY MATERIALS & SERVICES - REMOTE & ELECTRONIC										
Use of databases	0	0	0	0	0	0	0	7,378	(7,378)	-100%
Questions answered (email, IM, feedback, Library Anywhere) ⁴	492	528	1,087	1,388	1,216	1,069	5780			
VOLUNTEER HOURS	-	-	-	-	-	70	70	0	70	#DIV/0!

1. An active card is one that has been used in the past 18 months
2. The details that follow are samples of what we loan and do not add up to the total items checked out.
3. Began counting LTC questions answered 8/3/11.
3. Feedback and library Anywhere were not counted until FY 2011-2012