

DANBURY LIBRARY STATISTICS 2011-2012  
Mayor and City Council

	July 11	Aug 11	Sept 11	Oct 11	Nov 11	YTD 11-12	YTD 10-11	+/-	%
DAYS OPEN PER MONTH	25	27	28	30	28	138	138	0	0%
NUMBER OF PEOPLE ENTERING LIBRARY	<b>39,773</b>	<b>39,000</b>	<b>34,404</b>	<b>35,718</b>	<b>36,546</b>	185440	202,835	(17,395)	-9%
AVERAGE NUMBER OF PEOPLE PER DAY OPEN	1,591	1,444	1,229	1,191	1,305	1,344	1,470	(126)	-9%
REGISTERED CUSTOMERS WITH ACTIVE LIBRARY CARDS <sup>1</sup>	29862	30456	29776	30066	30224	30066	33639	(3,573)	-11%
<b>USE OF LIBRARY MATERIALS &amp; SERVICES - IN LIBRARY</b>									
Total circulation transactions (check-out, check-in, renewals, holds)	100,007	108,043	85,040	83,941	82,586	459617	486,298	(26,681)	-5%
<b>Total items checked out &amp; renewed <sup>2</sup></b>	<b>54,622</b>	<b>57,266</b>	<b>44,920</b>	<b>45,082</b>	<b>44,319</b>	246209	<b>259,864</b>	(13,655)	-5%
Items checked out per library customer	1.8	1.9	1.5	1.5	1.5				
Average number of items checked out per day	2,185	2,121	1,604	1,503	1,583	1784	1,883	(99)	-5%
Items checked out with self-check machines	38,540	40,118	30,938	30,614	31,240	171450	175,798	(4,348)	-2%
% of total checked out via self-check machines	71%	70%	69%	68%	70%	70%	68%		
General adult circulating materials	10,176	10,646	8,710	8,270	7,805	45607	48,725	(3,118)	-6%
14-day books	1,641	1,759	1,467	1,336	1,279	7482	7,397	85	1%
Print Language Center	451	497	469	460	440	2317	2,191	126	6%
Music CDs	1,802	1,880	1,641	1,648	1,632	8603	12,196	(3,593)	-29%
DVDs and Blu-rays	14,251	16,043	12,864	13,294	13,331	69783	78,612	(8,829)	-11%
Books on CD and Playaways	1,497	1,735	1,564	1,596	1,416	7808	9,022	(1,214)	-13%
AV Language Center	172	200	179	179	139	869	1,132	(263)	-23%
<b>Total junior circulating materials</b>	<b>20,888</b>	<b>20,315</b>	<b>14,220</b>	<b>14,750</b>	<b>14,979</b>	85152	<b>79,959</b>	5,193	6%
Items loaned to other libraries	124	141	91	57	87	500	842	(342)	-41%
Items borrowed from other libraries	257	312	316	243	203	1331	1,328	3	0.2%
Questions answered (in person, phone) <sup>3</sup>	7,565	9,195	10,690	4,587	6,757	38794	20,067	18,727	93%
<b>Library programs (All)</b>	53	36	31	60	44	224	150	74	49%
Library program attendance	2,086	959	568	1,912	1,073	6598	4,327	2,271	52%
Average program attendance	39.4	26.6	18.3	31.9	24.4	29.5	28.8	1	2%
Summer Reading participants	0.0	0.0	0.0	0.0	0.0	0			
Computer usage	8,142	8,920	8,052	8,465	9,077	42656	46,126	(3,470)	-8%
Microfilm use	112	110	126	61	43	452	511	(59)	-12%
<b>USE OF LIBRARY MATERIALS &amp; SERVICES - REMOTE &amp; ELECTRONIC</b>									
Use of databases	850	913	1,087	1,388	261	4499	6,510	(2,011)	-31%
Questions answered (email, IM, feedback, Library Anywhere) <sup>4</sup>	492	528	848	587	263	2718	34	2,684	7894%
VOLUNTEER HOURS	29	61	88	88	90	357	366	(50)	-14%

1. An active card is one that has been used in the past 18 months
2. The details that follow are samples of what we loan and do not add up to the total items checked out.
3. Began counting LTC questions answered 8/3/11.
3. Feedback and library Anywhere were not counted until FY 2011-2012